



TOGETHER ON SACRED PATHS

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TWF Hajj, Welcomes South Africa's Transition to Nusuk

TWF Hajj, the Consortium made up of South Africa's leading service providers, Travel & Tour World (TTW), World of Travel (WoT) and Flywell Travel, stands shoulder to shoulder with the South African Muslim community as we enter a new chapter with the official transition to the Nusuk platform. We join the global Ummah in embracing this new dawn for the organisation of Hajj.

Our teams have already begun engaging with Nusuk systems and are meeting directly with leading service providers in Saudi Arabia to partner with. **Our commitment is to ensure that the Hujaaaj of South Africa will continue to receive, and even surpass the standard of excellence we set during Hajj 1446/2025.**

For us, this is not only a promise but an amaanat. The values and principles that guide our service to the Hujaaaj will never be compromised. **We remain resolute in ensuring that every South African who wishes to perform their Fardh Hajj is given the opportunity to do so in a transparent, fair and equitable way.**

In partnership with Saudi-based providers, we have prepared a national programme of workshops and community events, supported by guides and educational resources. **Our goal is to ensure that every concern is addressed with the same compassion, knowledge and understanding that has always defined the way we serve.**

We understand that many are feeling anxious, with much attention on the current quota of 1,140. Rest assured, this is only the beginning. In time, as the transition settles, this too will change. We appeal to the community not to rely on hearsay or misinformation, but to allow us to help pave the way forward. **Our dedication remains, above all, to the service of the Hujaaaj.**

We also wish to reassure the community that we will do everything possible to ensure prices remain affordable and accessible. Be comforted in knowing that our dedicated mission team made up of experienced Khadims and respected Alims, will accompany you, guide you, and walk every step of the journey with you, just as we have always done.

As Allah reminds us in the Qur'an: *"And whosoever puts their trust in Allah, then He will suffice him."* (Surah At-Talaq, 65:3). We urge our community to keep their faith firm, for if your calling, your Labbaik, has been written by Allah, then nothing will stop you from standing before Him on the plains of Arafat.

We would like to extend our deepest thanks and gratitude to the brothers and sisters of the SAHUC Mission team, who worked beside us in service of the Hujaaaj. As we embrace this new day in Hajj together, we are reminded of the eternal promise of Arafat — when the sun rises and its warmth touches the faces of every soul whom Allah has called.

We have served. We will continue to serve. Always.

All queries and comments & feedback are welcome on the following email addresses:

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